



Bark City Doggy Day Care

Rules & Regulations

New Customer Visits:

All new customers are required to bring their dog in for a trial day prior to boarding. This enables us to determine which of our programs would be the best fit for your dog. If you are unable to bring your dog in for a trial day, the first boarding reservation must be in our Luxury Boarding. We require this so that all new dogs may be evaluated with small numbers of dogs to determine if the standard boarding experience is right for your dog.

Pet Health Requirements:

Hotel stays require a veterinarian certificate indicating proof of vaccinations for Rabies, Distemper, and Bordatella. These vaccinations must be applied at least 7 days prior to stay. Titer protection may be substituted for certain vaccinations, but you must have written proof from your vet. Puppies under 4 months old must be current on all applicable vaccinations, plus bordatella and a health check from a vet prior to boarding.

Flea & Tick Prevention: All dogs must be on a flea & tick prevention program. We accept all methods of prevention EXCEPT flea collars, as all collars are removed while dogs are in our facility. Bozeman is a popular destination spot and we host out-of-state dogs who may be at higher risk for fleas & ticks year round than dogs native to Bozeman. This policy ensures that all dogs in our care are safe.

Medication: Ensure that medication provided for your dog is labeled and dosage instructions are included.

Allergies: Please inform us at the time of check-in or registration if your dog has any allergies.

Food:

Bark City highly recommends bringing your pet's own food for their stay. This prevents unexpected digestive issues associated with changing their diet. If you do NOT bring food for your dog, you will be charged **\$3 per meal** for food provided by Bark City. *(Any meal over 2 cups will be charged \$1 for every additional cup.)*

Belongings:

Bark City provides several items for your dog's comfort during their stay. We provide blankets, water bowls, and food bowls. You may bring no more than 3 toys for your dog to play with. Please do not bring any toy that could be a choking hazard. Accidents happen and we may need to wash any bedding provided for your pet. Beds should be light weight and fit easily into a washer. We will not accept beds if the covers do not come off. *(*Please note: boarding dogs may chew up or make a mess on their bed, even if that is not typical behavior at home. Bark City is not responsible for any lost or damaged belongings.)*

Separation Anxiety:

If your dog suffers from separation anxiety, Bark City strongly encourages you to use the services of a pet sitter or a house sitter. Boarding a dog with separation anxiety is not safe or kind and it can increase the stress level of other dogs staying with us. A dog with separation anxiety may cause serious injury to themselves or damage Bark City property if they attempt to escape the boarding facility. This may cost you additional fees to repair or replace damage caused by your dog.

If you would like to board a dog with separation anxiety, you MUST complete an evaluation prior to boarding. We may also require that your dog comes in for multiple day care visits before it is allowed to board. We have the right to refuse any dog if we feel that boarding with us could be harmful.

In Case of Emergency:

Bark City requires full contact information for you and an emergency contact while your dog stay with us. If we need to, we will attempt to contact you, your emergency contact, and your local vet immediately. Any person used as an emergency contact should be local to the Bozeman area and may be required to pick up your pet in case of emergency. In case of an emergency during business hours, we will try to get them to their regular veterinarian or the veterinarian closest to our facility. If an emergency occurs after hours or on the weekend, we will take your dog to the Pet Emergency Clinic.

Cancellation Policy:

Bark City has limited space. We require a credit card on file to hold all reservations. If you must cancel, you must do so within 72 Hours of your stay or you will be charged for 1/2 of the stay. If your reservation occurs during one of the following holidays, you must give us 7 Days notice: *Memorial Day, Fourth of July, Labor Day, Spring Break, Thanksgiving, & Christmas.*

If you have anyone other than yourself pick up your dog, we will need the name of the authorized person. If they pick up your dog earlier than specified pick-up date and we are not given notice upon drop-off, you will be charged for unused nights of the reservation **Please call for any questions: 406.587.6252**